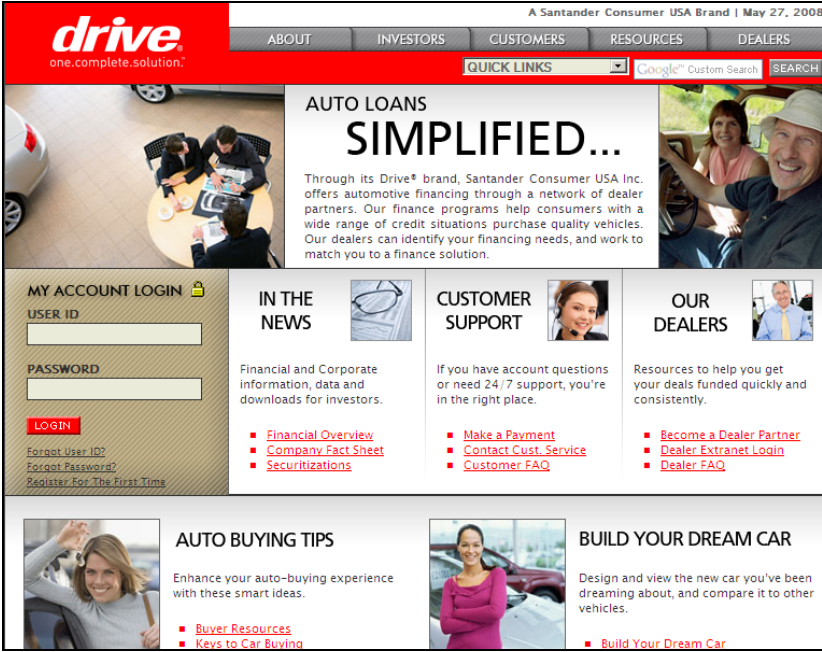

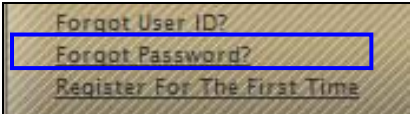


What If I Forgot My Password?

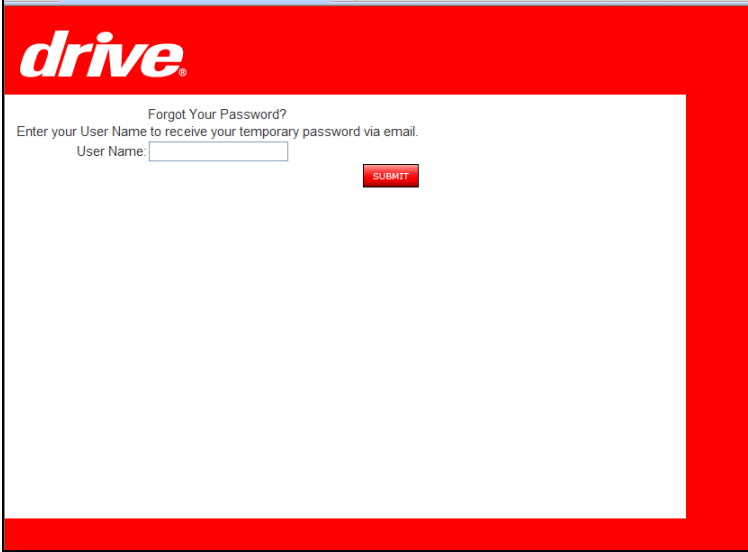
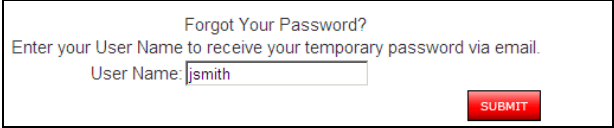




You must register before being able to access this function.

Step	Action
1.	<p>Visit www.drivefinancial.com.</p> 
2	<p>Locate the My Account Login box.</p> 
3	<p>Select the Forgot Password link.</p> 


Continued On Next Page

What If I Forgot My Password?

Step	Action
4	<p>A User Name verification screen will appear.</p> 
5	<p>Enter your User Name and click Submit.</p> 
	<p>If you receive the message below, you have entered an incorrect User Name and will need to try again.</p> 

Continued On Next Page

What If I Forgot My Password?

Step	Action								
7	<p>An expanded verification screen will appear.</p> 								
7	<p>Enter all of the requested information. Use the guide below if necessary.</p> <table border="1" data-bbox="370 1003 1386 1276"> <thead> <tr> <th data-bbox="370 1003 618 1041">Item</th> <th data-bbox="618 1003 1386 1041">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="370 1041 618 1119">Answer</td> <td data-bbox="618 1041 1386 1119">Enter the answer to the security question selected during registration.</td> </tr> <tr> <td data-bbox="370 1119 618 1197">Phone Number</td> <td data-bbox="618 1119 1386 1197">Enter any phone number associated with the account.</td> </tr> <tr> <td data-bbox="370 1197 618 1276">Year of Vehicle</td> <td data-bbox="618 1197 1386 1276">Enter the four-digit year of the vehicle associated with the account.</td> </tr> </tbody> </table>	Item	Description	Answer	Enter the answer to the security question selected during registration.	Phone Number	Enter any phone number associated with the account.	Year of Vehicle	Enter the four-digit year of the vehicle associated with the account.
Item	Description								
Answer	Enter the answer to the security question selected during registration.								
Phone Number	Enter any phone number associated with the account.								
Year of Vehicle	Enter the four-digit year of the vehicle associated with the account.								
8	<p>Click Submit to view your Password. You will also receive an email advising you of the actions that you have taken.</p> 